TECHNICAL SUPPORT

We have put this product through rigorous tests and you shouldn't experience any problems. However, it's impossible to test every configuration and should you experience any problems regarding this product, please go to http://www.faq.kochmedia.co.uk support section. Here you will be able to browse through our Frequently Asked Questions (FAQ) where the most common problems are identified.

If you cannot find what you are looking for in the FAQ section, then please find contact details below or call the following numbers:

Technical Support Hotline 0906 732 9005 (calls are charged at 1.00 GBP per minute)

Available: Mon - Fr 11am - 7pm.
Weekends and Public Holidays 11am - 5pm
email: support@kochmedia.co.uk

Tips & Tricks hotline 0906 906 0015 (calls charged at 1.50 GBP per minute)
Available: Mon - Sun 9am - 12pm

Address:
Koch Media Ltd., Technical Support,
The Bullpens, Manor Court
Herriard - Hampshire - RG25 2PH

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